



IQCP Reference List

These references listed below support the topic areas in the IQCP Framework and Exam Specification. They are used to write and review the questions in the test question pool. To determine which references you need, review the IQCP Exam Specification (Appendix A of the Job Analysis Report), identify the topics you need to study further, then read this reference list to identify the references that support your needs.

- Baškarada, S., (2009) *Information Quality Management Capability Maturity Model*. Wiesbaden: Vieweg+Teubner
- Brackett, M., (2000) *Data Resource Quality: Turning Bad Habits Into Good Practices*, Addison Wesley
- Brassard, M., (2004). *The Memory Jogger II: A Pocket Guide of Tools for Continuous Improvement and Effective Planning*, GOAL/QPC
- Bridges, W., (2009). *Managing Transitions: Making the Most of Change*, Da Capo Lifelong Books; Third Edition
- Clarry, M., (2009). Power, Politics, and Partnership: Strategies for Information Quality Leaders. *IDQ Newsletter 5(4)*, Retrieved from <http://iaidq.org/publications/doc2/clarry-2009-10.shtml>
- Covey, S., (1992). *Principle Centered Leadership*, Simon & Schuster
- Deming., E., (2000). *Out of the Crisis*, The MIT Press
- Denning, S., (2001). *The Secret Language of Leadership: How Leaders Inspired Action Through Narrative (J-B US non-franchise leadership)*, New York: Willey & Sons
- Denning, S., (2001). *The Springboard: How Storytelling Ignites Action in Knowledge-Era Organization*, KMCI Press
- English, L., (2009). *Information Quality Applied: Best Practices for Improving Business Information, Processes and Systems*, New York: Wiley & Sons.
- English, L., (2006). To a High IQ! Information Content Quality: Assessing the Quality of the Information Product, IAIDQ Publication, Retrieved from <http://iaidq.org/publications/english-2006-07.shtml>
- English, L., (2006). Information Stewardship: Accountability for Information Quality, IAIDQ Publication, Retrieved from <http://iaidq.org/publications/english-2006-11.shtml>
- English, L., (2004). The 7 Habits of Highly Effective Information Professionals, Part 6 – Habit 4: Think win/win, Retrieved from <http://information-management.com/issues/20040801/1007217-1.html>
- English, L., (1999) *Improving Data Warehouse and Business Information Quality: Methods for Reducing Costs and Increasing Profits*, New York: Wiley & Sons.

- Evans, J., Lidsay, W., (2002). *The Management and Control of Quality*, 5th Edition, Thomas Learning
- Fisher, C., Lauría, E., Chengalur-Smith, S., Wang, R., (2008). *Introduction to Information Quality*, MITIQ Press, Boston
- order through: <http://mitiq.mit.edu/Books.htm#Introduction to Information Quality>
- Fisher, T., (2009). *The Data Asset: How Smart Companies Govern their Data for Business Success* New York: Wiley & Sons.
- Howard, P., (2008). Data Migration, Bloor Research, retrieved from <http://www.bloorresearch.com/research/market-update/952/data-migration.html>
- IAIDQ, (2010). IAIDQ Code of Ethics and Professional Conduct, IAIDQ, Retrieved from IAIDQ.com
- Juran, J., Gryna, F., (1993). *Quality Planning and Analysis*, McGraw Hill
- Juran, J., (1989). *Juran on Leadership for Quality: An Executive Handbook*, The Free Press: Macmillan
- Kotter, J., (1996). *Leading Change*. Boston: Harvard Business School Press
- Lee, Y., Pipino, L., Funk, J., Wang, R., (2006). *Journey to Data Quality*. MIT Press
- Lindsey, E., (2008). *Three-Dimensional Analysis – Data Profiling Techniques*, Data Profiling LLC
- Loshin, D., (2009). *Master Data Management*, Morgan Kaufmann, San Francisco
- Loshin, D., (2001). *Enterprise Knowledge Management: The Data Quality Approach*, Morgan Kauffmann, San Francisco
- Luecke, R., (2004). *Managers Toolkit, 13 Skills Managers Need to Succeed*, Harvard Business School Press
- Marco, D., (2000). *Building and Managing the Meta Data Repository: A Full Lifecycle Guide*, New York: Wiley & Sons
- Maydanchik, A. (2007). *Data Quality Assessment*, Technics Publications LLC
- McGilvray., D., (2008). *Executing Data Quality Projects: Ten Steps to Quality Data and Trusted Information*, Morgan Kaufmann
- Morris, J., (2010). Data Migration – So is There a Better Way?, IAIDQ, Retrieved from <http://iaidq.org/publications/doc2/morris-2010-07.shtml>
- Morris, J. (2008). *Practical Data Migration*, British Computer Society
- Olson, J., (2003). *Data Quality: The Accuracy Dimension*, Morgan Kaufmann
- Pierce, E., Wendell, S., Yonke, L., (2008). The State of Information and Data Governance: Understanding how Organization Govern their Information and Data Assets, IAIDQ, Retrieved from <http://iaidq.org/publications/pierce-2008-04.shtml>
- Pipino, L., Lee, Y., Wang, R., (2002). Data Quality Assessment, *Communications of the ACM*, 45(4), 211-218. Retrieved from <http://web.mit.edu/tdqm/www/tdqmpub/PipinoLeeWangCACMApr02.pdf>
- Redman, T. (1996). *Data Quality For the Information Age*, Artech House, Boston
- Redman, T. C., (2001). *Data Quality: The Field Guide*, Digital Press, Inc., New York, NY

- Redman, T. C. (2008). *Data Driven: Profiting from Your Most Important Business Asset*. Harvard Business School Press
- Rogers, E., (2003). *Diffusion of Innovations*, 5th edition. New-York City: The Free Press
- Sarsfield, S. (2009). *The Data Governance Imperative*, IT Governance Publishing
- Satzinger, J., Jackson, R., Burd, S., Johnson, R., (2009). *System Analysis and Design in a Changing World*, Course Technology 5th edition
- Scholtes, P., Joiner B., Streibel B., (2003). *The Team Handbook*, Oriel
- Seiner, R., (2006). Quick Reasoning: Business Value of Data Stewardship, Retrieved from <http://www.tdan.com/view-special-features/5387>
- Spewak, S., (1992) *Enterprise Architecture Planning, Developing a Blueprint for Data, Applications and Technology*, John Wiley & Sons, Inc.
- Wang, R.Y., (1998). A Product Perspective on Total Data Quality Management, *Communications of the ACM* 41(2), Retrieved from <http://mitiq.mit.edu/Documents/Publications/TDQMpub/WangCACMFeb98.pdf>
- Wang, R., Huang, K., Lee, Y. (1999). *Quality Information and Knowledge*, Prentice Hall PTR, Upper Saddle River
- Wang, R., Pierce, E., Madnick, S., Fisher, C. (2005). *Information Quality*, AMIS (Advances in Management Information Systems), M.E. Sharpe
- West, M., (2009). ISO 8000: The Emerging Standard for Data Quality, IAIDQ, Retrieved from <http://iaidq.org/publications/west-2009-07.shtml>

NOTE

Articles by many of the authors listed above can also be found on the two web pages listed below. These articles may serve as useful review materials:

- IAIDQ Publications web page: publications.iaidq.org
- Fundamental Concepts web page (note these articles are also on the Publications web page): fundamentals.iaidq.org

Also, the “Reading Guides” used in these 2006 sessions of the IAIDQ Book Club may be useful to some of you:

- Introduction to the methodologies of Larry English, Tom Redman, and Richard Wang: http://iaidq.org/webinars/bookclub_2006-06_reading_guide.shtml
- Selected chapters in David Loshin’s *Enterprise Knowledge Management: The Data Quality Approach*: http://iaidq.org/webinars/bookclub_2006-07_reading_guide.shtml
and http://iaidq.org/webinars/bookclub_2006-08_reading_guide.shtml